

# Business Fibre Pricing



## How Fibre Broadband increases productivity

Fibre services are not only designed to fit your budget, but your quality needs as well, giving you access to connectivity solutions containing the services you require to effectively digitise your business. Here is how Fibre can benefit you:

### Cost effective

Your business can benefit from a solution that offers significant cost savings when you consolidate your voice, video and data over one connection.

### Reliable

Considered 'future safe', Fibre has set the benchmark as the most reliable form of connectivity. Therefore, by joining our network, your business will experience less disconnects and downtime.

### Fast

The concept of 'waiting for things to load' is a thing of the past. Fibre broadband is the fastest connection to the Internet, and has revolutionised the ways businesses communicate.

### Versatile

Fibre guarantees you better Quality of Service (QoS) for each application, without sacrificing service performance or quality which allows you to optimise voice and data by converging these services over your Fibre network.

### Customisable and scalable

Our customised and scalable Fibre solutions are designed to fit your business needs and can scale with you as you grow.

## Fibre Broadband, we make sure you are winning all round



Uncapped Data



Hosted PBX



Microsoft 365



Uncapped Voice



IT Assessment



.co.za Domain

Product options for specific identified precincts and buildings, which are subject to coverage and network feasibility.

Product Element	Uncapped 10 Fibre		Uncapped 20 Fibre		Uncapped 50 Fibre		Uncapped 100 Fibre		Uncapped 200 Fibre		Uncapped 500 Fibre		Uncapped 1000 Fibre	
	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office	Fibre Communi- cate	Fibre Office
Symmetrical Line Speed	10Mbps	10Mbps	20Mbps	20Mbps	50Mbps	50Mbps	100Mbps	100Mbps	200Mbps	200Mbps	500Mbps	500Mbps	1000Mbps	1000Mbps
Router Included	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Inbound Voice Channels	1	16	2	16	4	16	8	16	8	16	16	16	16	16
Outbound Voice Channels	1	16	2	16	4	16	8	16	8	16	8	16	8	16
Voice Rate Plan	Uncapped	Rated per Minute	Uncapped	Rated per Minute	Uncapped	Rated per Minute	Uncapped	Rated per Minute	Uncapped	Rated per Minute	Uncapped	Rated per Minute	Uncapped	Rated per Minute
Dedicated Voice Line	Optional	Optional	2Mbps Included	Optional	2Mbps Included	Optional	2Mbps Included	Optional	2Mbps Included	Optional	2Mbps Included	Optional	2Mbps Included	Optional
Non-Geo Numbers	5	5	5	5	10	10	10	10	10	10	10	10	10	10
Hosted PBX Extensions	5	5	10	10	25	25	25	25	25	25	100	100	100	100
Microsoft 365	-	1x Exchange Online	-	4x Business Standard	-	4x Business Standard	-	8x Business Standard	-	8x Business Standard	-	10x Business Standard	-	10x Business Standard
Domain (.co.za)	-	Free	-	Free	-	Free	-	Free	-	Free	-	Free	-	Free
IT Assessment	Free	Free	Free	Free	Free	Free	Free	Free	Free	Free	Free	Free	Free	Free
Minimum Contract Term	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month	1 Month
Monthly Charge	R899	R899	R1 999	R1 999	R2 999	R2 999	R5 999	R5 999	R8 999	R8 999	R11 999	R11 999	R16 999	R16 999

## Optional Product Enhancements

Product Name	Description	Monthly Charge
<b>Fibre Plus</b>	Removes FUP, Punitive Payback for Service Outages, /29 IP range (5 Usable), Improved contention ratio and more	<b>R1 499</b>
Additional IP Addresses	An additional /29 subject to buying Fibre Plus (Up to 16 IP Addresses allowed in total)	<b>R 499</b>
Temporary Wireless	Temporary wireless services for Sites with 4 - 6 month installation	<b>Subject to feasibility</b>
Backup Services	Redundant fibre and or wireless services	<b>Subject to feasibility</b>
Battery Backup	UPS to keep ONT & CPE up in power failures	<b>R 299</b>
Router Upgrade	Upgrade to 10-port rackmount unit	<b>R 199</b>
Dedicated Service VLANs	QoS VLAN for Voice, MPLS or DIA	<b>From R 549</b>
Additional Outbound Voice Channel	Up to max of 16 channels	<b>R 499 per channel</b>
Additional Inbound Voice Channels	Up to max of 16 channels	<b>R 99 per channel</b>
Additional PBX Extensions	Additional 25 Extensions	<b>R 499</b>
Additional Non-Geo Numbers	10 Numbers	<b>R 19</b>
Geographic Number	1 Number	<b>R 19</b>

### Terms & Conditions

\*Prices are VAT exclusive.

\*Installation fees R1 500. (R0 on 3 year contract term).

\*Package availability is subject to coverage and network feasibility.

\*Interim wireless solution available subject to coverage and network feasibility.

\*Voice Channels limited to 16 inbound and 16 outbound.

\*2 Mbps included or optional Voice Line is configured over and above bandwidth in bundle.

## Fair Use Policy

A fair use policy (FUP) will be implemented on standard uncapped bundles according to the soft cap limits. No other monthly restrictions will apply. Should utilisation reach a total of 50% of the fair use threshold, the line speed will be limited to 50% of the contracted line speed.

Should utilisation reach 100% of the fair use threshold, the line speed will be limited to 10% of the contracted line speed. **The FUP may be lifted by adding Fibre+ which removes the FUP instantaneously and will apply for the remainder of the contract term.**

BUNDLE LINE SPEED	FUP STEP 1 - 50% LINE SPEED		FUP STEP 2 - 10% LINE SPEED	
10Mbps	500GB	5Mbps	1 000GB	1Mbps
20Mbps	1 000GB	10Mbps	2 000GB	2Mbps
50Mbps	2 500GB	25Mbps	5 000GB	5Mbps
100Mbps	5 000GB	50Mbps	10 000GB	10Mbps
200Mbps	10 000GB	100Mbps	20 000GB	20Mbps
500Mbps	25 000GB	250Mbps	50 000GB	50Mbps
1 000Mbps	50 000GB	500Mbps	100 000GB	100Mbps

### Terms & Conditions

- Package availability is subject to coverage and network feasibility
- A once off setup charge of R1 500 is applicable on m2m, 12 & 24-month contracts – **the setup fee is waived on 36-month contracts**
- The service is subject to porting of existing voice numbers
- The installation of the PBX Extensions is subject to a once off setup fee depending on the amount of extensions
- There is a maintenance fee charged monthly per PBX Extension
- If training is required on the hosted PBX platform, an additional once off fee is applicable
- All pricing is exclusive of VAT
- Temporary wireless services are for a minimum of 3 months